HE UNITED STATES OFFICE OF PATENTS AND TRADEMARKS

Applicants: Nabe et al.

Group Art Unit: 2177

Serial Number: 09/751,859

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Filed: December 29, 2000

For: METHODS AND SYSTEMS FOR

ACCESSING MULTI-DIMENSIONAL

CUSTOMER DATA

RESPONSE TO NOTICE TO FILE MISSING PARTS

Attention: Box Missing Parts

Assistant Commissioner for Patents

Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application dated February 13, 2001, enclosed are the Declaration and Power of Attorney fully executed by Oumar Nabe and Michael A. Souery together with a Part 2-copy to be returned with response of the Notice to File Missing Parts of Application, and six (6) sheets of formal drawings in compliance with 37 CFR 1.84. Also enclosed is a copy of a Preliminary Amendment which explains that figures 7, 8, and 9 were erroneously mentioned in the Brief Description of the Drawings in the patent application as filed on December 29, 2000. The Amendment corrects the Brief Description of the Drawings section of the application.

The Commissioner is hereby authorized to charge the surcharge of \$130 to Deposit Account Number 01-2384. A duplicate copy of this letter is enclosed.

Respectfully submitted,

Robert E. Slenker Reg. No. 45,112

Armstrong Teasdale LLP

One Metropolitan Square, Suite 2600

St. Louis, MO 63102

314/621-5070

04-13-0



17207-00007 PATENT

CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER OF PATENTS AND TRADEMARKS

Express Mail mailing label number: EL752183056US

Date of Mailing: April 12, 2001

I hereby certify that the attached Response to Notice to File Missing Parts of Nabe et al. for METHODS AND SYSTEMS FOR ACCESSING MULTI-DIMENSIONAL CUSTOMER DATA, Attorney's file number 17207-00007 including:

- Response to Notice to File Missing Parts (1 pg., in duplicate)
- Copy of Notice to File Missing Parts of NonProvisional Application (2 pgs.)
- Declaration and Power of Attorney (2 pgs.)
- Drawing Sheets (6)
- Copy of Preliminary Amendment (4 pages)
- Certificate of Mailing via Express Mail (1 pg.)
- Return Post Card

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to BOX MISSING PARTS, Commissioner of Patents and Trademarks, Washington, D.C. 20231.

Røbert E. Slenker

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CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER OF PATENTS AND TRADEMARKS

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Date of Mailing: April 12, 2001

I hereby certify that the attached Preliminary Amendment of Nabe et al. for METHODS AND SYSTEMS FOR ACCESSING MULTI-DIMENSIONAL CUSTOMER DATA, Attorney's file number 17207-00007 including:

- Preliminary Amendment (4 pages)
- Certificate of Mailing via Express Mail (1 pg.)
- Return Post Card

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Assistant Commissioner of Patents and Trademarks, Washington, D.C. 20231.

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United States Patent and Trademark Office

COMMISSIONER FOR PATENTS

UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231

www.uspto.gov

PLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

09/751.859

12/29/2000

Oumar Nabe

17207-00007

CONFIRMATION NO. 8540

FORMALITIES LETTER

OC000000005760174*

John S. Beulick Armstrong Teasdale LLP One Metropolitan Sq., Suite 2600 St. Louis, MO 63102

Date Mailed: 02/13/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

04/17/2001 EEKUBAY1 00000091 012384

FILED UNDER 37 CFR 1.53(b)

01 FC:105

130.00 CH

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

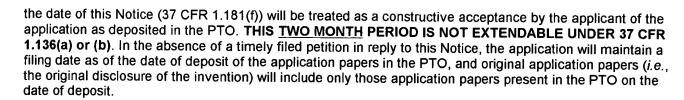
• The oath or declaration is unsigned.

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- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

The following item(s) appear to have been omitted from the application:

- Figure(s) 7,8,9, described in the specification.
- I. Should applicant contend that the above-noted omitted item(s) was in fact deposited in the Patent and Trademark Office (PTO) with the nonprovisional application papers, a copy of this Notice and a petition (and \$130.00 petition fee (37 CFR 1.17(i))) with evidence of such deposit must be filed within TWO MONTHS of the date of this Notice. The petition fee will be refunded if is determined that the item(s) was received by the PTO.
- II. Should applicant desire to supply the omitted item(s) and accept the date that such omitted item(s) was filed in the PTO as the filing date of the above-identified application, a copy of this Notice, the omitted item(s) (with a supplemental oath or declaration in compliance with 37 CFR 1.63 and 1.64 referring to such items), and a petition under 37 CFR 1.182 (with the \$130.00 petition fee (37 CFR 1.17(h)) requesting the later filing date must be filed within TWO MONTHS of the date of this Notice.
- III. The failure to file a petition (and petition fee) under the above options (I) or (II) within TWO MONTHS of



In the event that applicant elects not to take action pursuant to options (I) or (II) above (thereby constructively electing option (III)), amendment of the specification to renumber the pages consecutively and cancel incomplete sentences caused by any omitted page(s), and/or amendment of the specification to cancel all references to any omitted drawing(s), relabel the drawing figures to be numbered consecutively (if necessary), and correct the references in the specification to the drawing figures to correspond with any relabelled drawing figures, is required. Any drawing changes should be accompanied by a copy of the drawing figures showing the proposed changes in red ink. Such amendment and/or correction to the drawing figures, if necessary, should be by way of preliminary amendment submitted prior to the first Office action to avoid delays in the prosecution of the application.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE